# Xuanyi Zhang

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#### **PROFESSIONAL SUMMARY**

- Cross-disciplinary new graduate combining strong numerical and critical data analytics/visualisation skills with foundational expertise in arts curating and administration
- Experienced in art advisory, content creation and customer-centric roles, adept at leveraging technical skills to derive insights from complex information

#### EDUCATION

#### Goldsmiths, University of London

Master of Arts in Digital Media - Data Visualisation (Distinction)

- Modules: Digital Media Practice (SQL and R) and Theories; Software Studies; Embodiment and Experience
- Relevant Project: <u>Analysed London's night bus service</u> by mapping service data against socio-economic indicators to identify correlations, employing R Studio and related packages, governmental databases, open-street maps, and GIS software

#### Sichuan Fine Arts Institute

- Bachelor of Fine Arts in Arts Curating and Administration
- Main Modules: Art History; Art Criticism; Arts Administration; Cultural Theory; Basics of Anthropology
- Achievements: Vice President, Students Union; Third-Class Scholarship (top 10% per year); Internationalised Art Elites Programme Scholarship (only 19 awardees at university level)
- Relevant Project: Contributed curatorial works in multiple solo exhibitions and a large-scale art biennale, handling tasks including content editing, artists liaison, information management, event preparation, and more

#### WORK EXPERIENCE

#### Shenzhen Eleven Cultural Development Co., Ltd.,

Art Advisor & Digital Media Specialist

- Developed and implemented a data-driven matrix for evaluating artists' academic and market potential, contributing to the company's artist selection
- Conducted in-depth art market analyses to provide tailored advice on art collections, cultivating relationships with potential clients through personalised consultancy services
- Generated an average of several qualified leads per day through strategic social media content across multiple platforms and direct customer interactions

#### Apple Inc. (Retail)

Apple Store Specialist

- Delivered first-class service and solutions through effective probing and scenario-based narratives in one of the busiest stores in the Greater China market
- Achieved customer satisfaction scores 8% above store average (81 vs. 75) and recorded trade-in customer rate 60% higher than store average (24% vs. 15%)
- Effectively managed and resolved customer complaints, adhering to company policies and business conduct guidelines

#### INTERNSHIP EXPERIENCE

#### CAAN - Chinese Artists in America Network

Writer & Editor

- Contribute content on global art scenes, including news, exhibitions, market trends, and more
- Hone research in media-related art and writing skills while staying current with contemporary art world

### SKILLS

- Technical Skills: Microsoft Office Suite, Affinity Suite, SQL, R, Tableau
- Certificates: Google Data Analytics (Coursera, finished); Web Developer Bootcamp (Udemy, ongoing)
- Languages other than English: Chinese (native), German (beginner)

### tware 09.2016 – 07.2020

Chongqing, China

09.2023 - 09.2024

London, England

#### 07.2022 - 12.2022

## Shenzhen, China

**09.2020 – 03.2022** Shenzhen, China

05.2022 - Present

Remote